

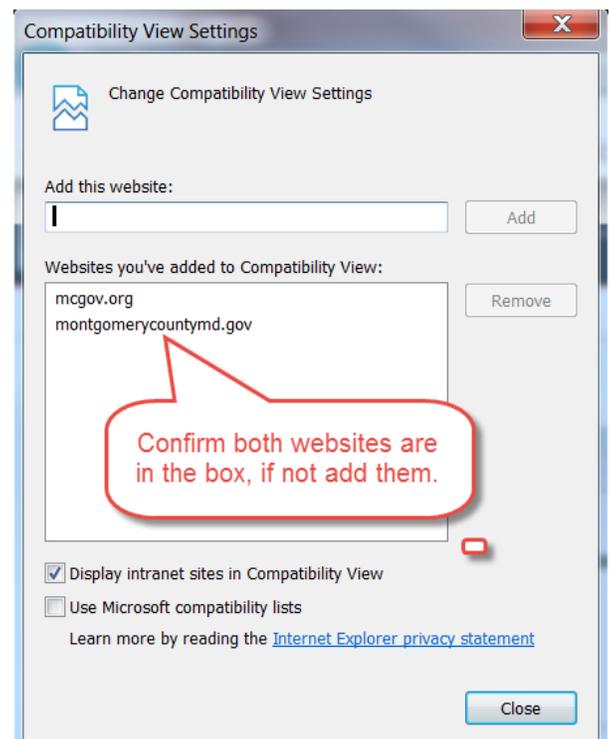
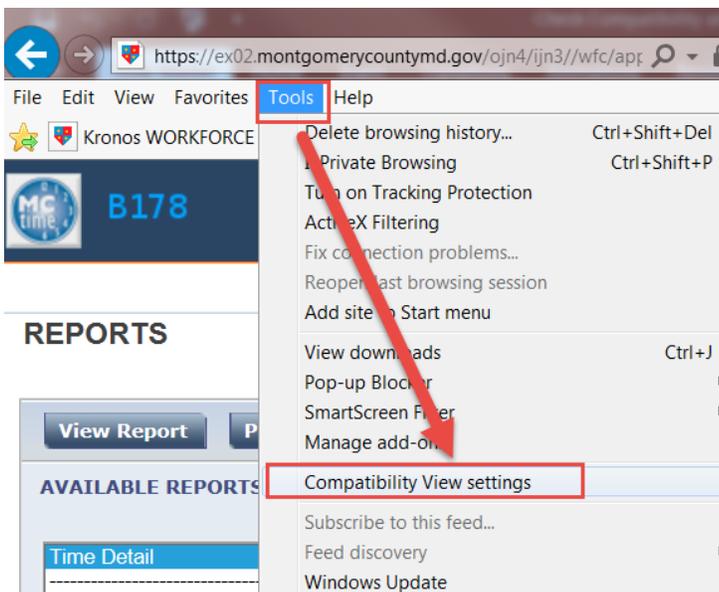


# Technical Issue Checking Compatibility

New computers that have Windows 10 will have EDGE as the default browser. MCtime does not function optimally under EDGE. Employees should continue to use Internet Explorer for best results.

If you find that you are not able to utilize the drop down features of MCtime, it is most likely a compatibility and trusted sites issue. From Internet Explorer, Tools tab, these are the steps to troubleshoot the problem. If after following these steps, you still are unable to navigate MCtime, please contact the Help Desk at 240-777-2828.

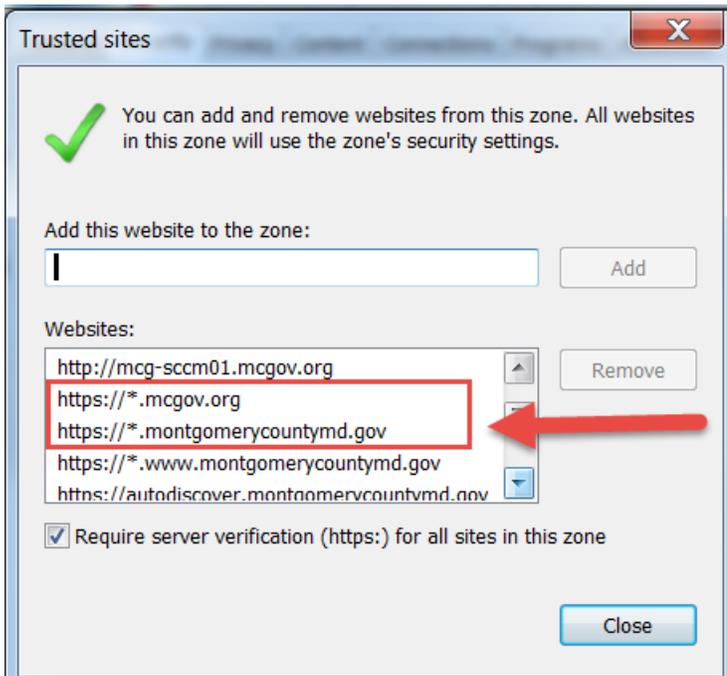
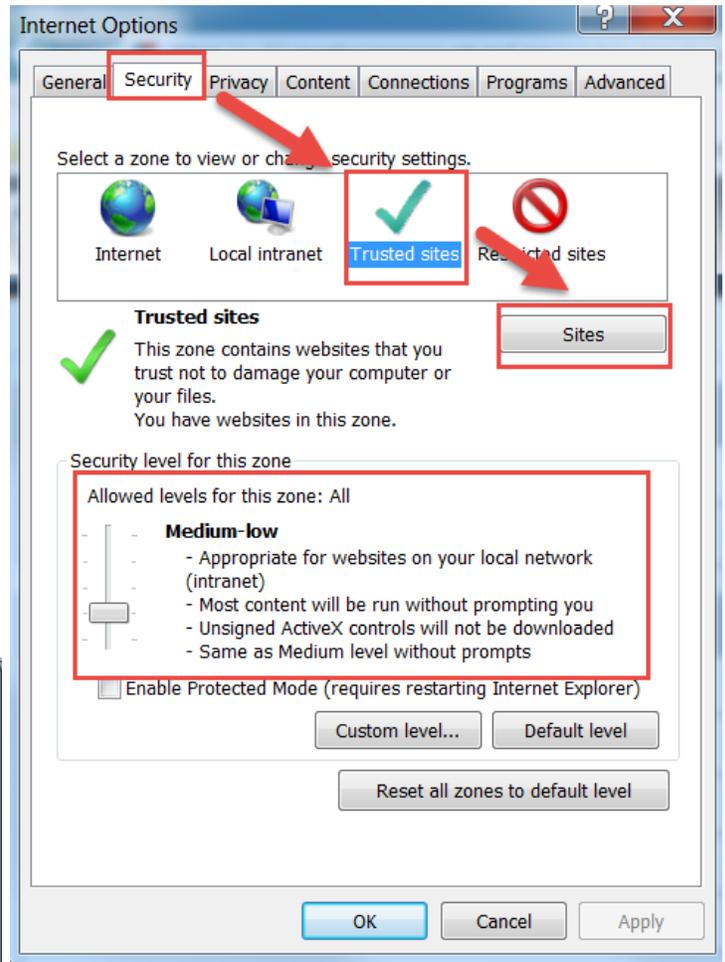
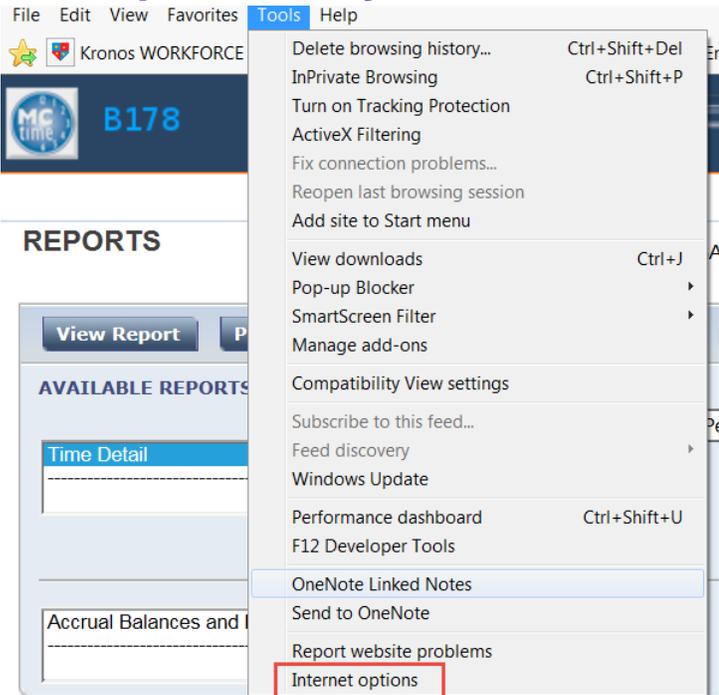
## Step 1 – Verify the Compatibility View Settings





# Technical Issue Verify Trusted Sites

## Step 2 – Verify Trusted Sites



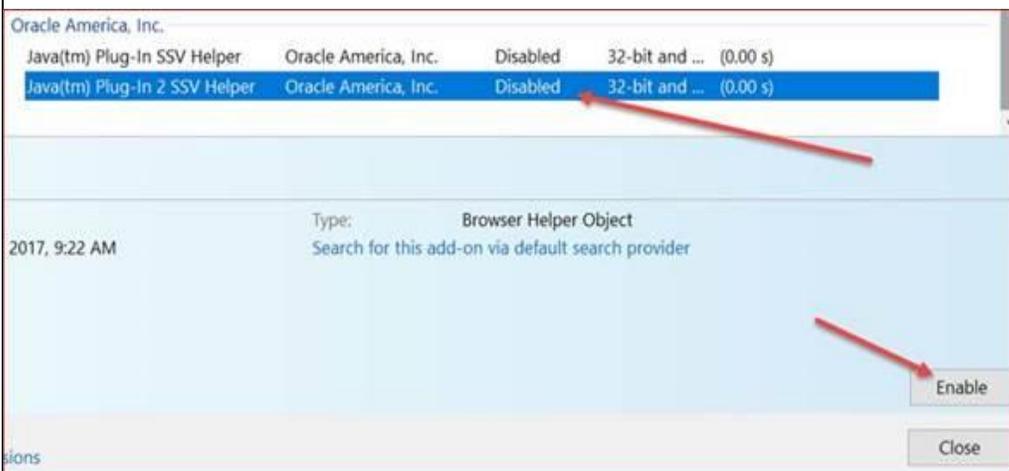
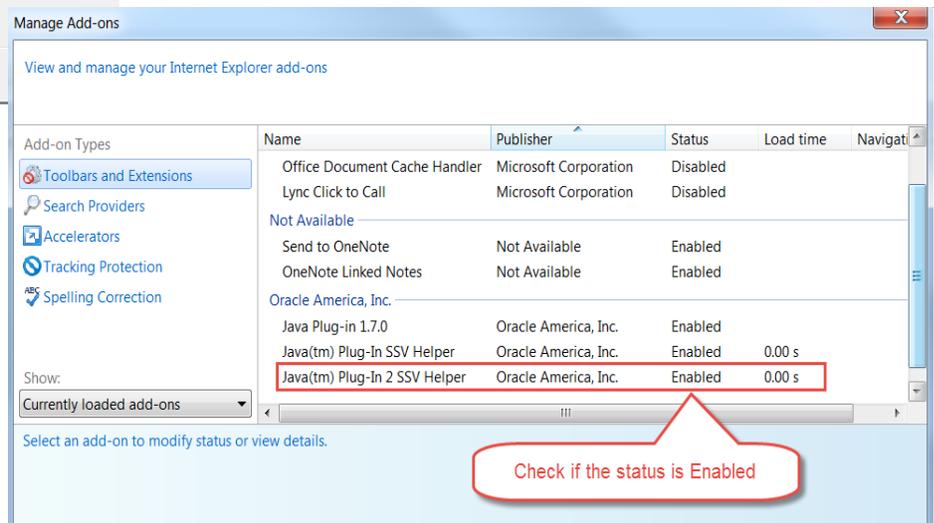
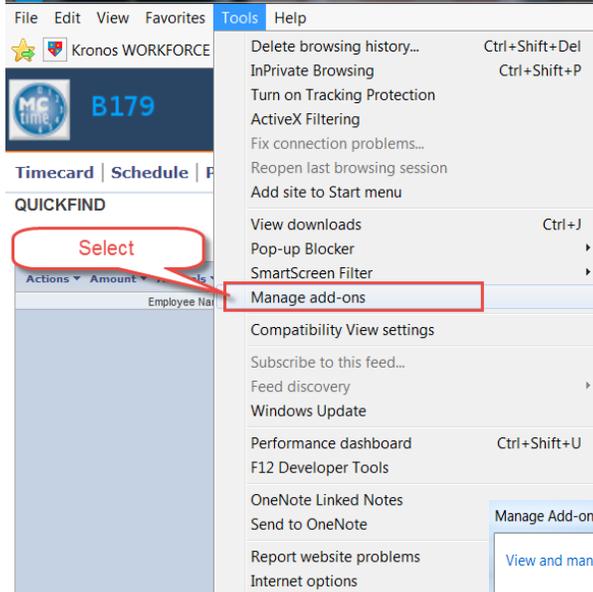
Confirm both websites URLs are in the Trusted Sites, if not add.





# Technical Issue Manage Add-Ons

## Step 3 – Manage Add-Ons



If Disabled, select Enable button; then Close.

You may need to close and reopen a new browser.

